

284995

Duke, Daphne

From: Easterling, Deborah
Sent: Tuesday, June 4, 2019 11:49 AM
To: Jeff Pierce
Subject: RE: [External] Docket 2017-292-WS (CWS, now Blue Granite)

Dear Mr. Pierce,

This is to acknowledge receipt of your email received at the Public Service Commission of South Carolina on June 3, 2019. Your Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 803-896-5133

From: Jeff Pierce
Sent: Monday, June 3, 2019 11:01 AM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: [External] Docket 2017-292-WS (CWS, now Blue Granite)

To whom it may concern,

Please see the attached letter restricting water usage related to docket 2017-292-WS for Blue Granite, formerly Carolina Water Service (DBA Utilities, Inc.). This is after the lengthy rate case approval which enabled them to raise rates - this letter indicates they will not have a solution in place until the end of year 2020. Please include in the docket record - I kindly request a response form the commission and/or the ORS.

Please advise of next steps or additional escalation point.

Sincerely,

J. Pierce

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Sincerely,

J. Pierce



TO: Blue Granite Water Company Customers in the Lake Wylie Service Area
 RE: Conservation Protocol for Non-Essential Water Use
 DATE: May 31, 2019

Because of heightened water demand in the Lake Wylie area, Blue Granite Water Company ("Blue Granite") has adopted a non-essential water use conservation protocol to promote water conservation during the coming summer months. ***The new conservation schedule will begin on Friday, May 31, 2019 and remain in place until October 1, 2019***, unless further extended by Blue Granite.

Blue Granite is implementing the conservation protocol to protect the public health, safety, and welfare of our customers by ensuring adequate water for drinking, sanitation, and fire protection services. The conservation schedule limits the hours and days of use of Blue Granite supplied water for lawn irrigation and other uses, such as power washing driveways, sidewalks, decks, patios, streets, and exterior building surfaces except on Saturdays and Sundays. The commercial use of power washers is permitted under the conservation protocol.

The non-essential water use conservation protocol applies to all Blue Granite Water Customers in the Lake Wylie service area. Please refer to the chart listed below for specific information regarding water uses and permitted days and times. Odd address numbers will follow the "ODD" schedule and even address numbers will follow the "EVEN" schedule.

| WATER USE | IRRIGATION SCHEDULE |
|---|---|
| Residential Automatic/non-automatic Irrigation Systems | ODD - Tuesdays & Saturdays 10 p.m. – 2 a.m. EVEN - Wednesdays & Sundays 10 p.m. – 2 a.m. |
| Commercial Developers and Homebuilders Automatic/non-automatic Irrigation Systems | ODD - Tuesdays & Saturdays 10 p.m. - 2a.m. EVEN - Wednesdays & Sundays 10 p.m. - 2 a.m. |
| Hose End Sprinklers | ODD - Tuesdays & Saturdays 6 a.m. - 10 a.m. / 6 p.m. - 10 p.m. EVEN - Wednesdays & Sundays 6 a.m. - 10 a.m. / 6 p.m. - 10 p.m. |
| Hand Held Hose | ODD - Tuesdays & Saturdays 6 a.m. - 10 a.m. / 6 p.m. - 10 p.m. EVEN - Wednesdays & Sundays 6 a.m. - 10 a.m. / 6 p.m. - 10 p.m. |
| Vehicle Washing | ODD - Tuesdays & Saturdays 6 a.m. - 10 a.m. / 6 p.m. - 10 p.m. EVEN - Wednesdays & Sundays 6 a.m. - 10 a.m. / 6 p.m. - 10 p.m. |
| Pressure Washing | Saturday & Sunday |
| No Watering Allowed | Mondays, Thursdays, & Fridays |

Blue Granite Water Company

130 S. Main Street, Suite 800, Greenville, SC 29601 P: 800-367-4314 www.bluegranitewaterco.com



Blue Granite is working hard to manage existing water supplies to ensure essential water uses are protected for all customers. In addition, we are working to secure additional water supply from the City of Charlotte and expect to have those new water resources available to us later this fall. Finally, Blue Granite is investing in additional water storage capacity that should be operational by December 2020. These measures coupled with our customers' adherence to the new conservation protocol will enable us to continue to provide safe, reliable water now and into the future.

We sincerely appreciate your cooperation in this conservation effort. Blue Granite will be monitoring customer usage for compliance with the protocol and will take enforcement measures, as necessary, against those in violation of the conservation schedule. If you have any questions concerning this conservation protocol, please feel free to contact Mr. Reese Hannon at Reese.Hannon@bluegranitewaterco.com or visit our website at www.bluegranitewaterco.com.

Blue Granite Water Company

130 S. Main Street, Suite 800, Greenville, SC 29601 P: 800-367-4314 www.bluegranitewaterco.com